

Centrum Obsługi Klienta Detalicznego  
Biuro Relacji z Klientami  
UL.ZANA 32A  
20-601 LUBLIN



Bank Polski

SZ.P.  
[REDACTED]

Lublin, dnia 25.01.2016  
nr ZZ24-PK-50-12583F0BD/2016

Dotyczy: zgłoszenia nr 12583F0BD

Szanowny Panie,

Dear Sir,

In reply to the writing received by our Bank on January 23, 2016 I thank you for contacting us.

I kindly inform that due to obligation to keep the banking secrecy, according to the article 104 of Polish "Banking Law" (Ustawa Prawo Bankowe), our Bank cannot provide you with any data of the holder of the receiver's account held in our Bank, given in the money transfer which is considered by you as a fraudulent transaction.

I suggest that you reported the case to the law enforcement agencies (as the Police or Public Prosecutor's Office). I ensure you that PKO Bank Polski, in case of receiving a formal request, will cooperate with the law enforcement agencies, to the extent of the applicable laws.

I hope that the information given above will be helpful in clarifying and solving the reported issue. Should you have any questions or doubts, please do not hesitate to contact us again.

Z poważaniem,

SPECJALISTA

*Paulina Kowalczyk*  
Paulina Kowalczyk